

CHILDSAFE

2024 IMPACT REPORT

*Our mission is to restore dignity, hope,
and trust to children traumatized
by abuse and neglect.*





Dear Friends and Supporters,

As I head into the fourth quarter of my first year as CEO of ChildSafe, I'm filled with gratitude, and am humbled for the opportunity to lead this vital organization. Serving ChildSafe for the last 13 years in the roles of Chief Program Officer and Chief Operating Officer has allowed me the opportunity to cultivate a culture of transparency and compassion. The work of our currently 74 staff members fills me with a sense of pride in serving Bexar County. In the

past year, we've served 5,699 clients, a testament to both the critical need for our services and the trust our community places in us.

When an organization goes through the transition to a new CEO, there are often many different feelings by the staff associated with that transition. The work we do at ChildSafe is essential to protecting children in our community. To continue to perform the work at a high level, I felt it was imperative to ensure our staff did not feel the stressors that are often associated with leadership changes. It was my first priority when stepping into this new role that the direct care staff remained fully supported, and as an agency we continued investing into our core services to protect the children of Bexar County. At the same time, I, along with our executive leadership, have worked collaboratively with our Board to begin to build a vision for the future of our organization.

While our staff's work is incredibly rewarding, it comes with the daily challenges and consequences associated with addressing issues on the child abuse spectrum. When you do this type of work it begins to change who you are as a person. The leadership at ChildSafe understands the burden that is placed on all staff in this critical field. We began our reinvestment by adding needed positions to our client-facing departments, making minor adjustments to the mid-level leadership in the organization to release stress, adding administrative support for the front-line staff, and by providing every ChildSafe staff member with a cost-of-living raise. We will follow through in the next year by expanding professional development opportunities, hosting leadership outings, empowering one-on-one meetings with our executive leadership team, and I will continue to host coffee with the CEO sessions so that I am always connected to the work of all staff in our agency.

This year, ChildSafe entered the San Antonio Business Journal's "Best Places to Work" contest. We are proud to announce ChildSafe placed fifth in mid-size companies throughout San Antonio. This award is based off anonymous feedback from employees to the San Antonio Business Journal. In this line of work, the culture of our organization is extremely important and to receive an award voted on by our employees is humbling. Over this last year, our staff members have created new groups and re-invested in others to build collaboration between departments and find outlets for self-expression outside of their working roles. We now have a book club, trauma-informed care committee, wellness committee, and a diversity committee. These employee resource groups promote a safe environment where ChildSafe staff can explore and express their work stressors free of judgement. Our leadership team feels that this autonomy to create these groups positively contributes to our staff's workplace satisfaction. This freedom encourages staff to find ownership in their work.

Over the past two years, we've embarked on a new initiative focused on preventing child abuse in our community. We have boldly named the initiative: "Ending Child Sexual Abuse." This initiative emphasizes stopping abuse before it occurs by empowering families, and fostering safer environments for children. While we will always maintain our core services as a Children's Advocacy Center, we believe prevention is crucial to breaking the cycles of abuse and securing a brighter future for all children. Ending Child Sexual Abuse is guided by the CDC's *Preventing Resources for Action on Preventing Child Abuse and Neglect*. We've assembled a diverse group of leaders from institutes of higher education, youth serving organizations, health care systems, faith communities, law enforcement, city leaders, foundations, state organizations, media, and leading nonprofits to identify effective prevention strategies. This coalition has prioritized addressing the root causes of child sexual abuse.

To tackle these root causes, we're concentrating on two strategies: strengthening economic support for families and changing social norms to support parents. Through this initiative, ChildSafe launched a pilot program entitled Community Based Family Advocacy. Now in its second year, this program allows experienced advocates to work directly with ChildSafe families in their homes and communities to reduce the recidivism rates of child abuse. Advocates increase protective factors by understanding a family's social determinants of health and increasing access to care within their community. This program was launched with a grant from the San Antonio Area Foundation and Methodist Health Care Ministries.

It is through innovative programs like our Community Based Family Advocacy program that we are able to increase our services to better serve Bexar County. The children and families that walk through our doors every day deserve hope, healing, and justice. Our staff strive to provide quality trauma-informed care each day to our clients while our leadership teams work to best support each individual employee. Together, we create a holistic environment to promote healing from all aspects. The work that we do is not possible without the support of invested community members like you. Your belief in our mission empowers us to continue this challenging work, striving to reduce and ultimately end child abuse in our community. On behalf of our staff, board, and volunteers, thank you for standing with us in our work to end child abuse in Bexar County.



Randy McGibeny
President/CEO





“Everyone was pleasant to talk to, and very informative.”

*“I liked the welcoming and nice people that
make my feelings feel validated.”*

—CHILD SAFE CLIENTS



SERVICE STATISTICS

Last fiscal year ending June 30, 2024, **25,020** services were provided to children and their caregivers, and **148** exploited youth received coordinated crisis recovery, long-term support, and delivery of healing services.

4,594

children and their families received our intervention services

1,840

forensic interviews were provided to children

6,604

healing counseling sessions were provided to child abuse victims and their caretakers

247

clients received therapeutic care through outdoor behavioral healthcare (adventure therapy)

4,987

individuals were trained in child abuse prevention best practices

439

volunteers provided **2,565** hours of skilled volunteer service, valued at **\$85,901**

4,300

clients received essential items from our Whataburger Resource Room

355

children received school supplies to ensure a successful school year

640

children, who would otherwise go without, received holiday gifts

CHILD DEMOGRAPHICS



Female **72%**
Male **28%**



Under 14 years of age **62%**
14 years and older **38%**



Hispanic **68%**
White **15%**
Black **8%**
Multiracial **8%**
Other **1%**



Low to moderate income **82%**
(By HUD's Median Area Income Measurement)

FINANCIAL EFFICIENCY

For every **\$1** donated to ChildSafe,

82¢ goes directly towards client services.



Programs & Services **82%**
Administration **13%**
Fundraising **5%**





“I liked that the center made me feel safe and I felt like I can say what was on my mind.”

“They explained everything to me step by step.”

—CHILDSAFE CLIENTS

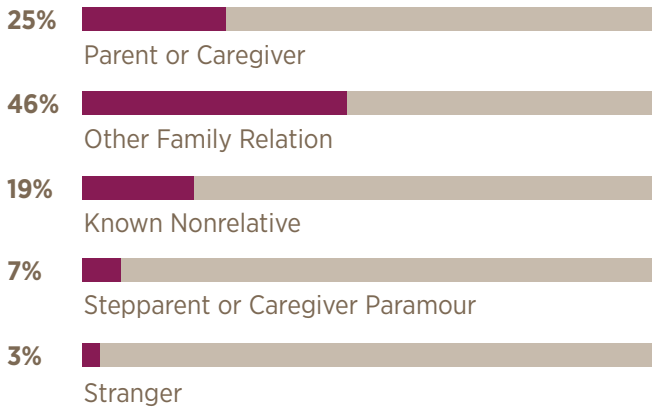


CLIENT STATISTICS

PRIMARY ALLEGATIONS OF ABUSE



PERPETRATOR'S RELATIONSHIP TO CHILD



IMPACT INFORMATION

- **95%** of families reported improvement in problem-solving as a result of clinical therapy.
- **85%** of adults reported increased knowledge of concerning risk factors associated with child abuse.
- **70%** of children reported overall improvement as a result of clinical therapy and a clinical assessment.

COMMUNITY ENGAGEMENT

- **439** community volunteers donated 2,565 hours of skilled labor to support ChildSafe's evidence-based trauma-informed services valued at \$85,901.
- **995** children were served through our annual Back-to-School Bash and Winter Workshop. These events provide an opportunity for our clients and their families to pick out school supplies, hygiene products, warm items, and toys during August and the holidays.



BOARD OF DIRECTORS

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EXECUTIVE STAFF

Randy McGibeny, *CEO & President*

Rene Wilhite, *Chief Financial Officer*

Kimberly Moore, *Chief Operating Officer*

Cortney John, *Chief Development Officer*

Jennifer Othman, *Chief Program Officer*

Thank you to our generous supporters who help strengthen our ability to treat and prevent child abuse in Bexar County. Because of your support, more than 4,594 children and their families were able to seek safety, justice, and healing in 2023–2024.

PIVOTAL GIFTS

GIFTS OF \$100,000 AND ABOVE

Baptist Health Foundation of San Antonio

City of San Antonio

Frances Weir

The Najim Charitable Foundation

Kronkosky Charitable Foundation

Mays Family Foundation

Methodist Healthcare Ministries

The Adams R. Scripps Foundation

Valero

United Way of San Antonio and Bexar County

GIFTS \$25,000 - \$99,999

Betty Stieren Kelso Foundation

Capital Group

DEW Foundation

The Greehey Family Foundation

San Antonio Area Foundation

Scantland Charitable Foundation

Valero Energy Foundation

PUBLIC PARTNERS

Children’s Advocacy Centers of Texas, City of San Antonio, Bexar County, State of Texas Health and Human Services, Office of the Texas Attorney General, Office of the Texas Governor, University Health System, federal grants, Victims Assistance Grants, and Victim of Crimes Act. All are essential supporters of ChildSafe’s mission.

MULTIDISCIPLINARY PARTNERS

ChildSafe facilitates a team comprised of City and County law enforcement agencies, Child Protective Services, Bexar County DA’s Office, and health partners who collaborate to provide optimized services, investigations, and public awareness, to ultimately create a safer environment for children in Bexar County.

SPECIAL THANKS

Thank you to everyone who helped raise funds or made gifts to ChildSafe through Big Give, National Child Abuse Prevention Month in April, social media, and workplace giving. Together, your donations make a significant impact in the lives of the children and families we serve.

“People who actually care about what I have to say.”

—CHILDSAFE CLIENT





ChildSafe

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www.ChildSafe-SA.org